3/2/2021

| DIT-T Unit: DMV Systems           |                                       |  | Methodology Owner/Contact: Cynthia Winningham   |                       |                  |                                     |       | Date Metholdology Initially Added: 03/02/2021 |  |  |  |  |
|-----------------------------------|---------------------------------------|--|---|-----------------------|------------------|-------------------------------------|-------|---|--|--|--|--|
| Methodology Name                  | : DM\                                 | ' Systems Workflow   | Quality Management Plan Used: DMV Application Quality Management Plan   |                       |                  |                                     |       | Date Last Updated: 03/02/2021                 |  |  |  |  |
| Methodology Type: Waterfall       |                                       |  | Deliverables Repository: ServiceNow/SharePoint  |                       |                  |                                     |       | Comments: No Comments                         |  |  |  |  |
|                                   | , , , , , , , , , , , , , , , , , , , |  | ,   |                       |                  | Operational                         |       | Mapping  Red Text = Differences from E-SDLC   |  |  |  |  |
| Phase                             | ID                                    | Key Deliverable  | Minimum Requirement   | Req'd<br>for<br>Audit | Audit<br>Control | Non-PMO<br>Project<br>(Medium Risk) | Req'd | Phase   | Key Deliverable                                  |  |  |  |
| Business Concept                  | 1                                     | Work Request   |   | Y                     | ITGC03           | Y                                   | Y     |   | ServiceNow Request                               |  |  |  |
| Business Concept                  | 2                                     | Alternatives Analysis  | If required   |                       | ITGC03           |                                     |       |   |  |  |  |  |
| Business Concept Business Concept | 3                                     | Preliminary Business Case Business Concept Exit Quality Review | Min: Scope of Work, Resource Plan, Cost<br>Plan, Start/End Dates  |                       | ITGC03           |                                     |       |   |  |  |  |  |
| Busiliess Concept                 | 4                                     | Business concept Exit Quality Neview                           |   |                       |                  |                                     |       |   |  |  |  |  |
| Initiation                        | 5                                     | Scope of Work  | Min: Work Definition, Resources, Estimated Cost, Start/End Dates  | Υ                     | ITGC03           | Y                                   | Y     |   | ServiceNow Request                               |  |  |  |
| Initiation                        | 6                                     | Scope of Work Approval   | DOT Business & DIT-T approval required  | Y                     | ITGC03           | Y                                   | Y     |   | ServiceNow Request                               |  |  |  |
| Initiation                        | 7                                     | Business Case  |   |                       | ITGC03           |                                     |       |   |  |  |  |  |
| Initiation                        | 8                                     | Benefits   |   |                       | ITGC03           |                                     |       |   |  |  |  |  |
| Initiation                        | 9                                     | Business Case Quality Review                                   | _   |                       |                  |                                     |       |   |  |  |  |  |
| Initiation                        | 10                                    | EPMO Business Case DP Approval                                 | DIT EPMO & OSBM approved required   |                       |                  |                                     |       |   |  |  |  |  |
| Initiation                        | 11                                    | Cost Plan  |   |                       | ITGC03           |                                     |       |   |  |  |  |  |
| Initiation                        | 12                                    | Schedule   |   |                       | ITGC03           | Y                                   | Y     |   | ServiceNow Request                               |  |  |  |
| Initiation                        | 13                                    | Change Management Plan   |   |                       | ITGC03           |                                     |       |   |  |  |  |  |
| Initiation                        | 14                                    | Procurement Plan   | If procuring resources, products, services  |                       | ITGC03           |                                     |       |   |  |  |  |  |
| Initiation                        | 15                                    | Communication Plan   |   |                       | ITGC03           |                                     |       |   |  |  |  |  |
| Initiation                        | 16                                    | Organization Chart   |   | .,                    | ITGC03           |                                     | .,    |   |  |  |  |  |
| Initiation                        | 17                                    | Quality Management Plan  |   | Y                     | ITGC03           | Y                                   | Y     |   | DMV Application Quality Management Plan          |  |  |  |
| Initiation                        | 18                                    | Risk Assessment/Mitigation Plan                                |   |                       | ITGC03           |                                     |       |   |  |  |  |  |
| Initiation                        | 19                                    | Issues Log   | Required if application not previously documented and/or if changing any privacy information.  DIT-T Security & DIT |                       | ITGC03           |                                     |       |   | This is not required for DMV Systems application |  |  |  |
| Initiation                        | 20                                    | Privacy Threshold Analysis (PTA)                               | Approval required.  | Y                     | ITGC01           | Υ                                   |       |   | changes.   |  |  |  |
| Initiation                        | 21                                    | Initiation Exit Quality Review                                 |   |                       | ITGC04           |                                     |       |   |  |  |  |  |
| Planning & Design                 | 22                                    | Project Change Request Log                                     |   |                       |                  |                                     |       |   |  |  |  |  |
| Planning & Design                 | 23                                    | Project Change Request   | DIT-T and Business Approval   |                       | ITGC03           |                                     |       |   |  |  |  |  |
| Planning & Design                 | 24                                    | Project Change Request Quality Review                          | p.p   |                       |                  |                                     |       |   |  |  |  |  |
| Planning & Design                 | 25                                    | EPMO Change Request DP Approval                                | EPMO and/or OSBM approval (if required)   |                       |                  |                                     |       |   |  |  |  |  |
| Planning & Design                 | 26                                    | SAP Cost Exception Report                                      |   |                       |                  |                                     |       |   |  |  |  |  |
| Planning & Design                 | 27                                    | Requirements Management Plan                                   |   |                       | ITGC03           |                                     |       |   |  |  |  |  |

3/2/2021

|                                     |          |   |  |                       |                            |                                     |       | Mapping |  |
|-------------------------------------|----------|---|--|-----------------------|----------------------------|-------------------------------------|-------|---------|--|
|                                     |          |   |  |                       |                            | Operational                         |       |         | Red Text = Differences from E-SDLC   |
| Phase                               | ID       | Key Deliverable                             | Minimum Requirement  | Req'd<br>for<br>Audit | Audit<br>Control           | Non-PMO<br>Project<br>(Medium Risk) | Req'd | Phase   | Key Deliverable  |
|                                     |          |   | Must be approved by Business and other   |                       | ITGC01                     |                                     |       |         |  |
|                                     |          |   | stakeholders, including Architecture,  | .,                    | ITGC02                     |                                     |       |         | Requirements Document and/or Technical Spec  |
| Planning & Design                   | 28       | Requirements                                | Security, Infrastructure, etc.   | Y                     | ITGC03                     | Y                                   | Y     |         | and/or Service Now Request ServiceNow Request  |
| Planning & Design                   | 29       | Requirements Approval                       | Required on all sizes of work except on small operational work, this may be included in Work Definition. | Y                     | ITGC01<br>ITGC02<br>ITGC03 | Y                                   | Y     |         | Note: The ServiceNow Request from the Business will included the management approvals and desired date requested.  |
| Planning & Design                   | 30       | Requirements Traceability Matrix            |  |                       |                            |                                     |       |         |  |
| Planning & Design                   | 32       | Architecture Design                         |  |                       | ITGC01<br>ITGC02           |                                     |       |         |  |
| Planning & Design                   | 33       | Architecture DP Quality Review              | If required by EPMO  |                       |                            |                                     |       |         |  |
|                                     |          |   | If required by EPMO  |                       | ITGC01                     |                                     |       |         |  |
| Planning & Design                   | 34       | EPMO Architecture DP Approval               | DIT Architecture Approval required   |                       | ITGC02                     |                                     |       |         |  |
| Planning & Design                   | 35       | Security DP Quality Review                  | If required by EPMO  |                       |                            |                                     |       |         |  |
|                                     | 26       | 50.40 5 50 4                                | If required by EPMO  |                       | ITGC01                     |                                     |       |         |  |
| Planning & Design                   | 36       | EPMO Security DP Approval                   | DIT Approval Required  If required, complete   |                       | ITGC02                     |                                     |       |         |  |
| Planning & Design                   | 37       | Architecture Exception Request              | DIT Approval Required  |                       |                            | Y                                   | Υ     |         | Architecture Exception Request   |
|                                     |          |   | If required, complete  |                       |                            |                                     |       |         |  |
| Planning & Design                   | 38       | NCID Exception Request                      | DIT Approval Required  |                       | ITGC01                     | Y                                   | Υ     |         | NCID Exception Request   |
| Name in a C Danier                  | 20       | Converte Connection Resource                | If required, complete  |                       | ITGC01                     |                                     |       |         | Consider Franchisco Bosson   |
| Planning & Design Planning & Design | 39<br>40 | Security Exception Request  Design Document | DIT Approval Required  | Y                     | ITGC01                     | Y                                   | Y     |         | Security Exception Request  Technical Spec and/or Requirement Document   |
| Planning & Design Planning & Design | 41       | Design Approval Business Continuity Plan    | Business and other stakeholders approvals  | Y                     | ITGC03                     | Y                                   | Y     |         | Requirement Document Note: Business owners do not approve Technical spec. However, if requirements document is required for the work effort the business owner will approve.   |
| Planning & Design                   | 43       | Disaster Recovery Plan                      | If required  |                       | ITGC03                     |                                     |       |         |  |
| Planning & Design                   | 44       | Training Plan                               | If required  |                       | ITGC03                     |                                     |       |         |  |
| Planning & Design                   | 45       | Test Plan                                   | ·  |                       |                            | Y                                   | Υ     |         | Unit/System Test Plan  |
| Planning & Design                   | 46       | Acceptance Process and Criteria             |  |                       | ITGC03                     | Y                                   | Υ     |         | Unit/System Test Plan  |
| Planning & Design                   | 47       | Acceptance Process and Criteria Approval    | Must be approved by Business and other stakeholders  |                       | ITGC03                     | Y                                   | Y     |         | Acceptance Process and Criteria Approval Note: If required, as needed based on the work effort.  |
| Planning & Design                   | 48       | Operational Level Agreement (OLA)           | Required if there are changes to the current OLA.  |                       | ITGC04                     | Y                                   | Y     |         | Operation Level Agreement (OLA)  Note: Not required, this would be created at the project level. Updates may be applied if needed.   |
| Planning & Design                   | 49       | Operational Level Agreement (OLA) Approval  | If required Must be approved by IT Stakeholders  |                       | ITGC04                     | Y                                   | Y     |         | Operation Level Agreement (OLA) Note: Not required, this would be created at the project level. Updates may be applied if needed.  |
| Planning & Design                   | 50       | Business Approval to Exit P&D               | ,  |                       | ITGC03                     |                                     |       |         | , and the second |
| Planning & Design                   | 51       | P&D Exit Quality Review                     |  |                       | ITGC04                     |                                     |       |         |  |

3/2/2021

|                   |    |  |   |                       |                  | Operational                         |       | Mapping  Red Text = Differences from E-SDLC |  |
|-------------------|----|--|---|-----------------------|------------------|-------------------------------------|-------|---|--|
| Phase             | ID | Key Deliverable                                    | Minimum Requirement                       | Req'd<br>for<br>Audit | Audit<br>Control | Non-PMO<br>Project<br>(Medium Risk) | Req'd | Phase                                       | Key Deliverable                                    |
| Planning & Design |    | If RFP required, deliverables below:               |   |                       |                  |                                     |       |   | If RFP required, deliverables below:               |
| Planning & Design | 52 | RFP Request for Commodity/Service Form             |   |                       | ITGC04           | Y                                   | Υ     |   |  |
| Planning & Design | 53 | RFP Disaster Recovery Assessment                   |   |                       | ITGC04           | Y                                   | Υ     |   |  |
| Planning & Design | 54 | RFP Sourcing Exception Request                     | If required for the RFP                   |                       | ITGC04           | Y                                   | Y     |   |  |
| Planning & Design | 55 | RFP Hosting Exception Request                      | If required for the RFP                   |                       | ITGC04           | Y                                   | Y     |   |  |
| Planning & Design | 56 | RFP and Attachments                                |   |                       | ITGC03<br>ITGC04 | Y                                   | Υ     |   |  |
| Planning & Design | 57 | RFP Proposal Evaluation Plan                       |   |                       | ITGC03<br>ITGC04 | Y                                   | Y     |   |  |
| Planning & Design | 58 | RFP Content Submission                             |   |                       |                  |                                     |       |   |  |
| Planning & Design | 59 | RFP Individual Evaluation Workbooks                |   |                       | ITGC03<br>ITGC04 | Y                                   | Y     |   |  |
|                   |    | RFP Oral Presentation/Demonstration                |   |                       | ITGC03           |                                     |       |   |  |
| Planning & Design | 60 | Guide  |   |                       | ITGC04           | Y                                   | Y     |   |  |
| Planning & Design | 61 | RFP Consensus Evaluation Workbook                  |   |                       | ITGC03           | Y                                   | Y     |   |  |
| Planning & Design | 62 | RFP Evaluation Report with Award<br>Recommendation |   |                       | ITGC03<br>ITGC04 | Y                                   | Υ     |   |  |
|                   |    |  | Business and other stakeholders approvals |                       | ITGC03           |                                     |       |   |  |
| Planning & Design | 63 | RFP Evaluation Report Approvals                    | required.                                 |                       | ITGC04           | Y                                   | Υ     |   |  |
| Planning & Design | 64 | RFP CIO Presentation                               |   |                       |                  | Y                                   | Y     |   |  |
| Planning & Design | 65 | RFP Evaluation Review Checklist                    |   |                       |                  |                                     |       |   |  |
| Planning & Design | 66 | EPMO RFP Review DP Approval                        | DPMO Approval Required                    |                       |                  |                                     |       |   |  |
|                   |    | EPMO Contract Award Review DP                      |   |                       |                  |                                     |       |   |  |
| Planning & Design | 67 | Approval   | DPMO Approval Required                    |                       |                  |                                     |       |   |  |
|                   |    | If Invitation for Bid (IFB) required,              |   |                       |                  |                                     |       |   | If Invitation for Bid (IFB) required, deliverables |
| Planning & Design |    | deliverables below:                                |   |                       |                  |                                     |       |   | below:   |
|                   |    |  |   |                       | ITGC03           |                                     |       |   |  |
| Planning & Design | 68 | IFB Request for Commodity/Service Form             |   |                       | ITGC04           | Y                                   | Y     |   |  |
|                   |    |  |   |                       | ITGC03           |                                     |       |   |  |
| Planning & Design | 69 | IFB Disaster Recovery Assessment                   | If required for IFB                       |                       | ITGC04           | Y                                   | Y     |   |  |
| Planning & Design | 70 | IFB Sourcing Exception Request                     | If required for IFB                       |                       | ITGC04           | Y                                   | Υ     |   |  |
| Planning & Design | 71 | IFB Hosting Exception Request                      | If required for IFB                       |                       | ITGC04           | Y                                   | Υ     |   |  |
|                   | 1  |  |   |                       | ITGC03           |                                     |       |   |  |
| Planning & Design | 72 | IFB and Attachments                                |   |                       | ITGC04           | Y                                   | Y     |   |  |
| Planning & Design | 73 | IFB Statement of Work                              | May be required for Extensive Services    |                       | ITGC03<br>ITGC04 | Y                                   | Υ     |   |  |
| Planning & Design | 74 | IFB Bid Review Checklist                           |   |                       |                  | Y                                   | Υ     |   |  |
|                   |    |  | Business and other stakeholders approvals |                       |                  |                                     |       |   |  |
| Planning & Design | 75 | IFB Award Approval                                 | required.                                 |                       | ITGC04           | Y                                   | Y     |   |  |
|                   |    | IF Request for Quote (RFQ) required,               |   |                       |                  |                                     |       |   | IF Request for Quote (RFQ) required, deliverables  |
| Planning & Design |    | deliverables below:                                |   |                       |                  |                                     |       |   | below:   |

3/2/2021

|                    |    |   |   |                       |                  | Operational                         |          | Mapping Red Text = Differences from E-SDLC |   |
|--------------------|----|---|---|-----------------------|------------------|-------------------------------------|----------|--|---|
| Phase              | ID | Key Deliverable   | Minimum Requirement                                 | Req'd<br>for<br>Audit | Audit<br>Control | Non-PMO<br>Project<br>(Medium Risk) | Req'd    | Phase                                      | Key Deliverable   |
| Planning & Design  | 76 | RFQ Request for Commodity/Service Form                                    |   |                       | ITGC03<br>ITGC04 | Y                                   | Y        |  | RFQ Request for Commodity/Service Form  |
| Planning & Design  | 77 | RFQ Disaster Recovery Assessment  | If required for RFQ                                 |                       | ITGC03<br>ITGC04 | Y                                   | Υ        |  | RFQ Disaster Recovery Assessment  |
| Planning & Design  | 78 | RFQ Sourcing Exception Request  | If required for RFQ                                 |                       | ITGC04           | Y                                   | Υ        |  | RFQ Sourcing Exception Request  |
| Planning & Design  | 79 | RFQ Hosting Exception Request   | If required for RFQ                                 |                       | ITGC04           | Y                                   | Υ        |  | RFQ Hosting Exception Request   |
| Planning & Design  | 80 | RFQ and Attachments   |   |                       | ITGC03<br>ITGC04 | Y                                   | Y        |  | RFQ and Attachments   |
| Planning & Design  | 81 | RFQ Market Research   |   |                       | ITGC03<br>ITGC04 | Y                                   | Y        |  | RFQ Market Research   |
| Planning & Design  | 82 | RFQ Estimate or Unofficial Quote  |   |                       | ITGC04           | Y                                   | Y        |  | RFQ Estimate or Unofficial Quote  |
| Tidilling & Design | 02 | III Q Estimate of offormalar Quote  |   |                       | ITGC03           | '                                   |          |  | III Q Estimate of offorticial Quote   |
| Planning & Design  | 83 | RFQ Statement of Work   |   |                       | ITGC04           | Y                                   | Υ        |  | RFQ Statement of Work   |
| Tidining & Design  |    | III Q Statement of Work   |   |                       | ITGC03           |                                     | <u> </u> |  | in Quaternent of Work   |
| Planning & Design  | 84 | RFQ Quote Review Document   |   |                       | ITGC04           | Y                                   | Υ        |  | RFQ Quote Review Document   |
| r turning & Design | 04 | in a quote neview bocument  | Business and other stakeholders approvals           |                       | 110004           | '                                   |          |  | in a quote neview bocument  |
| Planning & Design  | 85 | RFQ Award Approval  | required.   |                       | ITGC04           | Υ                                   | Υ        |  | RFQ Award Approval  |
| Planning & Design  |    | If Contract Modifications through Amendment required, deliverables below: |   |                       |                  |                                     |          |  | If Contract Modifications through Amendment required, deliverables below:                     |
|                    |    | Amendment Request for   |   |                       | ITGC03           |                                     |          |  |   |
| Planning & Design  | 86 | Commodity/Service Form  |   |                       | ITGC04           | Υ                                   | Υ        |  | Amendment Request for Commodity/Service Form  |
|                    |    | Amendment Disaster Recovery   | May be required if change in scope of               |                       | ITGC03           |                                     |          |  |   |
| Planning & Design  | 87 | Assessment  | work  |                       | ITGC04           | Υ                                   | Υ        |  | Amendment Disaster Recovery Assessment  |
| Planning & Design  | 88 | Amendment Sourcing Exception Request                                      | If required for Amendment                           |                       | ITGC04           | Υ                                   | Υ        |  | Amendment Sourcing Exception Request  |
| Planning & Design  | 89 | Amendment Hosting Exception Request                                       | If required for Amendment                           |                       | ITGC04           | Υ                                   | Υ        |  | Amendment Hosting Exception Request   |
|                    |    |   |   |                       | ITGC03           |                                     |          |  |   |
| Planning & Design  | 90 | Amendment and Attachments   |   |                       | ITGC04           | Υ                                   | Υ        |  | Amendment and Attachments   |
|                    |    |   |   |                       | ITGC03           |                                     |          |  |   |
| Planning & Design  | 91 | Amendment Market Research   |   |                       | ITGC04           | Y                                   | Υ        |  | Amendment Market Research   |
|                    |    |   |   |                       | ITGC03           |                                     |          |  |   |
| Planning & Design  | 92 | Amendment Estimate or Unofficial Quote                                    |   |                       | ITGC04           | Y                                   | Υ        |  | Amendment Estimate or Unofficial Quote  |
|                    |    |   | May be required for additional work                 |                       | ITGC03           |                                     |          |  |   |
| Planning & Design  | 93 | Amendment Statement of Work   | within scope of work in existing contract           |                       | ITGC04           | Y                                   | Υ        |  | Amendment Statement of Work   |
| Planning & Design  | 94 | Amendment Approval  | Business and other stakeholders approvals required. |                       | ITGC04           | Υ                                   | Y        |  | Amendment Approval  |
| Planning & Design  |    | IF Request for Information (RFI), deliverables below:                     |   |                       |                  |                                     |          |  | IF Request for Information (RFI), deliverables below:   |
| Planning & Design  | 95 | RFI   |   |                       | ITGC03<br>ITGC04 | Υ                                   | Υ        |  | RFI   |
|                    |    |   |   |                       |                  |                                     |          |  | AAD   |
| Planning & Design  | 31 | Application Architecture Design (AAD)                                     | DIT-T Architecture Approval Required                | Y                     | ITGC01<br>ITGC02 | Y                                   | Υ        |  | Note: Required for Client/Server, updates may be needed for some program application changes. |

Rev. 1.0 03/02/2021

3/2/2021

|                                 |     |   |   |                       |                  | Operational                         |       | Mapping Red Text = Differences from E-SDLC |  |
|---------------------------------|-----|---|---|-----------------------|------------------|-------------------------------------|-------|--|--|
| Phase                           | ID  | Key Deliverable   | Minimum Requirement   | Req'd<br>for<br>Audit | Audit<br>Control | Non-PMO<br>Project<br>(Medium Risk) | Req'd | Phase                                      | Key Deliverable  |
|                                 |     | Code Structural Quality Analysis (CAST)                       |   |                       |                  |                                     |       |  |  |
| Execute & Build                 | 96  | Report  | If required   |                       |                  |                                     |       |  |  |
| Execute & Build                 | 97  | Component Integration Test (CIT) Approved                     |   | Y                     | ITGC02           | Y                                   | Y     |  | Approval Form  Note: Approval not required at the Application Unit  Level  |
| Execute & Build                 | 98  | System Integration Test (SIT) Approved                        |   | Υ                     | ITGC02           | Υ                                   | Υ     |  | Approval Form  |
| Execute & Build                 | 99  | Performance Testing Approved                                  | If required   |                       |                  | Υ                                   | Υ     |  | Approval Form  |
| Execute & Build                 | 100 | IT Testing Complete Approval                                  |   | Υ                     | ITGC02           | Υ                                   | Υ     |  | Approval Form  |
| Execute & Build                 | 101 | User Acceptance Plan and Script                               | IT management involves users in the design of applications, selection of packaged software and testing thereof. | Y                     | ITGC03           | Y                                   | Y     |  | Test Data Query (if requested)  Note: Providing the Business with a test plan is not required. The business determines how to test the identified change. We provide data when testing the change. |
| Execute & Build                 |     | Sponsor Approved UAT  | packaged software and testing thereof.  | Y                     | ITGC03           | Y                                   | Y     |  | Approval Form  |
| Execute & Build                 |     | Implementation Plan   |   | '                     | 110003           | T                                   | T     |  | Approval Form  |
| Execute & Build                 | _   | Go Live Readiness Assessment                                  |   | Y                     | ITGC03           | Y                                   | Υ     |  | Migration Form, ServiceNow Request   |
| Execute & Build                 |     | Go Live Approval  | Business and other Stakeholders approval  | Y                     | ITGC03           | Y                                   | Y     |  | Approval Form  |
| Execute & Build                 | 106 | Project Go Live Readiness DP Quality Review                   | <u> </u>  |                       |                  |                                     |       |  |  |
| Execute & Build Execute & Build |     | EPMO Go Live Readiness DP Approval<br>E&B Exit Quality Review | If required. EPMO approval  |                       |                  |                                     |       |  |  |
| Implementation                  | 109 | Business Approval to Close the Project                        |   |                       | ITGC03           |                                     |       |  |  |
| Implementation                  |     | Implementation Exit Quality Review                            |   |                       | .10003           |                                     |       |  |  |
| Closeout                        | 111 | SAP Commitments Reconciled                                    |   |                       |                  |                                     |       |  |  |
| Closeout                        | 112 | Lessons Learned Survey  |   |                       |                  |                                     |       |  |  |
| Closeout                        |     | EPMO Lessons Learned  |   |                       |                  |                                     |       |  |  |
| Closeout                        | 114 | EPMO Closeout Report  |   |                       |                  |                                     |       |  |  |
| Closeout                        | 115 | Closeout Quality Review                                       |   |                       |                  |                                     |       |  |  |